

Fidelis Services Detailed SKU Descriptions

SKU	Description
FGP-MDR-24X7-ENT-FIX	<p>Fidelis MDR Subscription for Enterprise customers. Provides 24/7 cloud based Advanced Cybersecurity Threat monitoring capability for client's enterprise networks using the Fidelis Elevate Platform. Includes Fidelis Network Cloud service for up to XX Gbps (Contact Customer Success to confirm sizing) of aggregate peak monitored bandwidth up to 90 days of metadata storage. This assumes the customer has the virtual resources to install the Fidelis VM. Fidelis Endpoint Cloud service for one agent up to 90 days of metadata storage. Up to XXXXX (Contact Customer Success to confirm sizing) Endpoints hosted from Fidelis Cloud. This assumes the customer has a system tool to roll out agents to all endpoints. Service includes customer on-boarding, Deployment of Elevate Platform, 24/7 Customer response, continuous threat hunting, weekly reporting and calls if requested, monthly</p>
FGP-MDR-24X7-LRG-FIX	<p>Fidelis MDR Subscription for Large customers. Provides 24/7 cloud based Advanced Cybersecurity Threat monitoring capability for client's enterprise networks using the Fidelis Elevate Platform. Includes Fidelis Network Cloud service for up to <5 Gbps (Contact Customer Success to confirm sizing) of aggregate peak monitored bandwidth and 30 days of metadata storage. This assumes the customer has the virtual resources to install the Fidelis VM. Fidelis Endpoint Cloud service for one agent with 30 days of metadata storage. Up to 5001-10000 (Contact Customer Success to confirm sizing) Endpoints hosted from Fidelis Cloud. This assumes the customer has a system tool to roll out agents to all endpoints. Service includes customer on-boarding, Deployment of Elevate Platform, 24/7 Customer response, continuous threat hunting, weekly reporting and calls if requested,</p>
FGP-CST-INRS-IRRA-HR	<p>Fidelis Subject Matter Expert provides a Incident Response Readiness Assessment (IRRA) to evaluate, assess and validate your incident response plan and team readiness to successfully respond to an incident and what you can do to improve your Incident Response posture via automation and integration. Whether you are concerned about your security architecture and controls or evaluating existing policies and procedures, our team of security professionals can evaluate and identify potential vulnerabilities in your current Incident Response and provide detailed recommendations on how to address and reduce risk to your organization. This is a Per Hour Price service based on the client having one enterprise security team, one enterprise network to review and travel is not included. If the client has more then one security team or one network then contact Services for a</p>

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FDP-INST-FIX/FGP-INST-FIX	<p>Installation for Fidelis Deception. Installation service for Fidelis on-premise or cloud. Installation includes pre-installation coordination, racking and cabling of physical Fidelis Network equipment (if required), and tuning and operationalizing of Fidelis Elevate. Installation also includes providing knowledge transfer on the operation of Fidelis Elevate Platform. Note: Pricing is based on one (1) Fidelis K2, one (1) Fidelis Collector cluster, up to two (2) Fidelis sensors, and 10% endpoint agent deployment - any additional systems will require a separate SKU (PSPS-CSLT-SME) to be worked with ProServices for labor estimate. Fidelis Deception installations require prior labor estimates to ensure they are within scope of a Fidelis Elevate Installation. Travel and expenses are included in this price. This SKU is a</p>
FEP-INST-FIX	<p>Installation for Fidelis Endpoint. Installation service for Fidelis on-premise or cloud. Installation includes pre-installation coordination, racking and cabling of physical Fidelis Network equipment (if required), and tuning and operationalizing of Fidelis Elevate. Installation also includes providing knowledge transfer on the operation of Fidelis Elevate Platform. Note: Pricing is based on one (1) Fidelis K2, one (1) Fidelis Collector cluster, up to two (2) Fidelis sensors, and 10% endpoint agent deployment - any additional systems will require a separate SKU (PSPS-CSLT-SME) to be worked with ProServices for labor estimate. Fidelis Deception installations require prior labor estimates to ensure they are within scope of a Fidelis Elevate Installation. Travel and expenses are included in this price. This SKU is a</p>
FNP-INST-FIX	<p>Installation for Fidelis Network. Installation service for Fidelis on-premise or cloud. Installation includes pre-installation coordination, racking and cabling of physical Fidelis Network equipment (if required), and tuning and operationalizing of Fidelis Elevate. Installation also includes providing knowledge transfer on the operation of Fidelis Elevate Platform. Note: Pricing is based on one (1) Fidelis K2, one (1) Fidelis Collector cluster, up to two (2) Fidelis sensors, and 10% endpoint agent deployment - any additional systems will require a separate SKU (PSPS-CSLT-SME) to be worked with ProServices for labor estimate. Fidelis Deception installations require prior labor estimates to ensure they are within scope of a Fidelis Elevate Installation. Travel and expenses are included in this price. This SKU is a</p>

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FGP-MDR-24X7-MED-FIX	<p>Fidelis MDR Subscription for medium size customers. Provides 24/7 cloud based Advanced Cybersecurity Threat monitoring capability for client's enterprise networks using the Fidelis Elevate Platform. Includes Fidelis Network Cloud service for up to <2Gbps of aggregate peak monitored bandwidth and 30 days of metadata storage. This assumes the customer has the virtual resources to install the Fidelis VM. Fidelis Endpoint Cloud service for one agent with 30 days of metadata storage. Up to 2,501-5,000 Endpoints hosted from Fidelis Cloud. This assumes the customer has a system tool to roll out agents to all endpoints. Service includes customer on-boarding, Deployment of Elevate Platform, 24/7 Customer response, continuous threat hunting, weekly reporting and calls if requested, monthly performance meetings, quarterly customer reviews, and limited incident response. Note:</p>
FGP-MDR-24X7-SM-FIX	<p>Fidelis MDR Subscription for small size customers. Provides 24/7 cloud based Advanced Cybersecurity Threat monitoring capability for client's enterprise networks using the Fidelis Elevate Platform. Includes Fidelis Network Cloud service for up to <1 Gbps of aggregate peak monitored bandwidth and 30 days of metadata storage. This assumes the customer has the virtual resources to install the Fidelis VM. Fidelis Endpoint Cloud service for one agent with 30 days of metadata storage. Up to 1-2500 Endpoints hosted from Fidelis Cloud. This assumes the customer has a system tool to roll out agents to all endpoints. Service includes customer on-boarding, Deployment of Elevate Platform, 24/7 Customer response, continuous threat hunting, weekly reporting and calls if requested, monthly performance meetings, quarterly customer reviews, and limited incident response. Note:</p>
FGP-TRN-ADV-ONSITE-FIX	<p>Note: Before taking these courses, the client must have completed and passed all of the the Core Fidelis courses. On-Site instructor led courses for all products. Course teaches deep analysis using Fidelis tools. Each onsite course are Two (2) day efforts. (Note: Courses are paced by the instructor so course time can be variable). Services are generally purchased in accordance with a Statement of Work (SOW). Upon payment customer will be provided with scheduling directions and dates. Sold as one (1) individual seat for \$1,800.00, minimum is five (5) students for \$9,000.00. Travel & Expenses are required use</p>
FNS-SCOUT2-SW	<p>Fidelis Network and Endpoint SCOUT2 Software bundle annual subscription license. Software includes a VMware vSphere virtualization environment, and software licenses for three Fidelis virtual software appliances: one Fidelis CommandPost+ VM, one Fidelis Direct VM, and one Fidelis Collector VM. Includes two additional VMs with endpoint software for use with up to 500 endpoint users. License includes Deception license and right to deploy decoy virtual software on separate servers that are not included. The Fidelis Scout+ products are optimized and licensed for use in short-term assessments and investigations</p>

Fidelis Services Detailed SKU Descriptions

FGP-TRN-CLASS-FIX	Private Fidelis Elevate Analyst Class - This SKU covers a maximum of 15 students enrollment in the Fidelis Elevate Analyst class. This course is 4 days in length and delivered to a single customer either on-site, online or at one of our locations. If on-site, travel expenses must be included via SKU CSS-TRAVEL. Please see the course syllabus for course content. This course instructs on the latest Fidelis Elevate Version - If an older version is required then contact Services to determine if an old course can be delivered. This course
FGP-TRN-LMS-SINGLE-FIX	Online self-paced core course. Self-paced course that teaches basic usage including architecture, administration, rules, policies and alerting using Fidelis Network, Endpoint, or Deception products.. Available 24/7 on demand. Each course is sold as one (1) individual license for \$850.00. (Courses: Fidelis Network Core (FNW-121), Endpoint Core (FEN-101), Deception Core (FDP-131), Fidelis Network Intermediate (FNW-122), Fidelis Endpoint Intermediate (FEP-102), Fidelis Deception Intermediate (FDP-132), Intermediate - Basic Rule Writing, Intermediate - Basic Script Writing., Intermediate - Complete Elevate
FDP-TRN-CLASS-FIX	Private Fidelis Elevate Deception Analyst Class. This SKU covers a maximum of 15 students enrollment in the Fidelis Elevate Deception Analyst course. This course is 2 days in length and delivered to a single customer either on-site or online. If on-site travel expenses must be included via SKU CSS-TRAVEL. Please see the course syllabus for course content. This course instructs on the latest Fidelis Elevate Version - If an older version is required then contact Services to determine if an old course can be delivered. Services are only valid
FNP-TRN-CLASS-FIX	Private Fidelis Elevate Network Analyst Class. This SKU covers a maximum of 15 students enrollment in the Fidelis Elevate Network Analyst course. This course is 2 days in length and delivered to a single customer either on-site or online. If on-site travel expenses must be included via SKU CSS-TRAVEL. Please see the course syllabus for course content. This course instructs on the latest Fidelis Elevate Version - If an older version is required then contact Services to determine if an old course can be delivered. Services are only valid
FEP-TRN-CLASS-FIX	Private Fidelis Elevate Endpoint Analyst Class. This SKU covers a maximum of 15 students enrollment in the course. This course is 2 days in length and delivered to a single customer either on-site or online. If on-site travel expenses must be included via SKU CSS-TRAVEL. Please see the course syllabus for course content. This course instructs on the latest Fidelis Elevate Version - If an older version is required then contact Services to determine if an old course can be delivered. Services are only valid within one year from purchase date.

Fidelis Services Detailed SKU Descriptions

FGP-TRN-STU-FIX	One student enrollment in a PUBLIC Fidelis Elevate Analyst class. This course is 4 days in length. This SKU should be used for students attending a public course and not for adding seats to a private class. Please see the course syllabus for course content. This course instructs on the latest Fidelis Elevate Version - If an older version is required then contact Services to determine if an old course can be delivered. This course does not include Elevate Deception training. Services are only valid within one year from purchase date.
FDP-TRN-STU-FIX	One student enrollment in a PUBLIC Fidelis Elevate Deception Analyst class. This course is 2 days in length. This SKU should be used for students attending a public course and not for adding seats to a private class. Please see the course syllabus for course content. This course instructs on the latest Fidelis Elevate Version - If an older version is required then contact Services to determine if an old course can be delivered. Services are only valid
FEP-TRN-STU-FIX	One student enrollment in a PUBLIC Fidelis Elevate Endpoint Analyst class. This course is 2 days in length. This SKU should be used for students attending a public course and not for adding seats to a private class. Please see the course syllabus for course content. This course instructs on the latest Fidelis Elevate Version - If an older version is required then contact Services to determine if an old course can be delivered. Services are only valid
FNP-TRN-STU-FIX	One student enrollment in a PUBLIC Fidelis Elevate Network Analyst class. This course is 2 days in length. This SKU should be used for students attending a public course and not for adding seats to a private class. Please see the course syllabus for course content. This course instructs on the latest Fidelis Elevate Version - If an older version is required then contact Services to determine if an old course can be delivered. Services are only valid
FGP-TRN-ADV-INST-LED-FIX	Note: Before taking these courses, the client must have completed and passed all of the the Core Fidelis courses. Instructor led online/remote training for Fidelis Network Intermediate (FNW-122), Fidelis Endpoint Intermediate (FEP-102), Fidelis Deception Intermediate (FDP-132), Intermediate - Basic Rule Writing, Intermediate - Basic Script Writing, Advanced - Complete Elevate Platform, Partner Courses, Advanced - Red
FGP-CST-TRT-XSMALL-FIX	Fidelis SME provides Threat Research (TR) as a Service. Annual Subscription. TR as a service XSmall Token Package (2 Tokens per month). Note: Each token is worth 1 hour of work. Upon the agreement with TRT staff, unused tokens are lost each quarter or can be exchanged before the end of the quarter for services, such as Training or IR services. Fixed Fee. Billed Up-Front. All work will be conducted remotely at Fidelis Research offices.

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FGP-CST-INRS-INCR-HR	Fidelis incident response provides immediate assistance to determine incident scope, investigation, containment, and remediation to remove attackers from your environment and re-secure your network. SKU will require an NDA, MSA, and Task Order agreements to be completed to respond and start analysis before arriving onsite. Contact Services for a labor estimate. Services are only valid within one year from purchase date.
FDS-VLAN-BASE-VM-STB	Base Subscription License for Fidelis Deception as a VM for standby or lab use only, includes right to deploy in up to 10 VLANs, All hardware and lab Command post, or sensor licenses are sold separately. Deployment of RealOS decoys requires purchase of
FGP-TRN-LMS-BUNDLE-FIX-5	Online self-paced bundles for five users of core courses for Fidelis products. Self-paced course that teaches basic usage including architecture, administration, rules, policies and alerting using Fidelis. Available 24/7 on demand. Sold as five (5) bundles for \$8,500.00.
FGP-TRN-LMS-BUNDLE-FIX-1	Online self-paced bundle of core courses for Fidelis products. Self-paced course that teaches basic usage including architecture, administration, rules, policies and alerting using Fidelis. Available 24/7 on demand. Sold as five (5) licenses for \$2,500.00.